



BT Property Sustainability Agenda

Ian Binks

October 2008



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Why Sustainability?

**We act responsibly, not only because we think it's the right thing to do,
but because this also reflects the views of our most important
stakeholders**

**Customers who believe that BT
takes its responsibility to society
and the community seriously are
49% more likely to be very or
extremely satisfied with BT.**

**Last year evidence of our social
and environmental performance
was required for contract bids
worth £2.2 billion.**

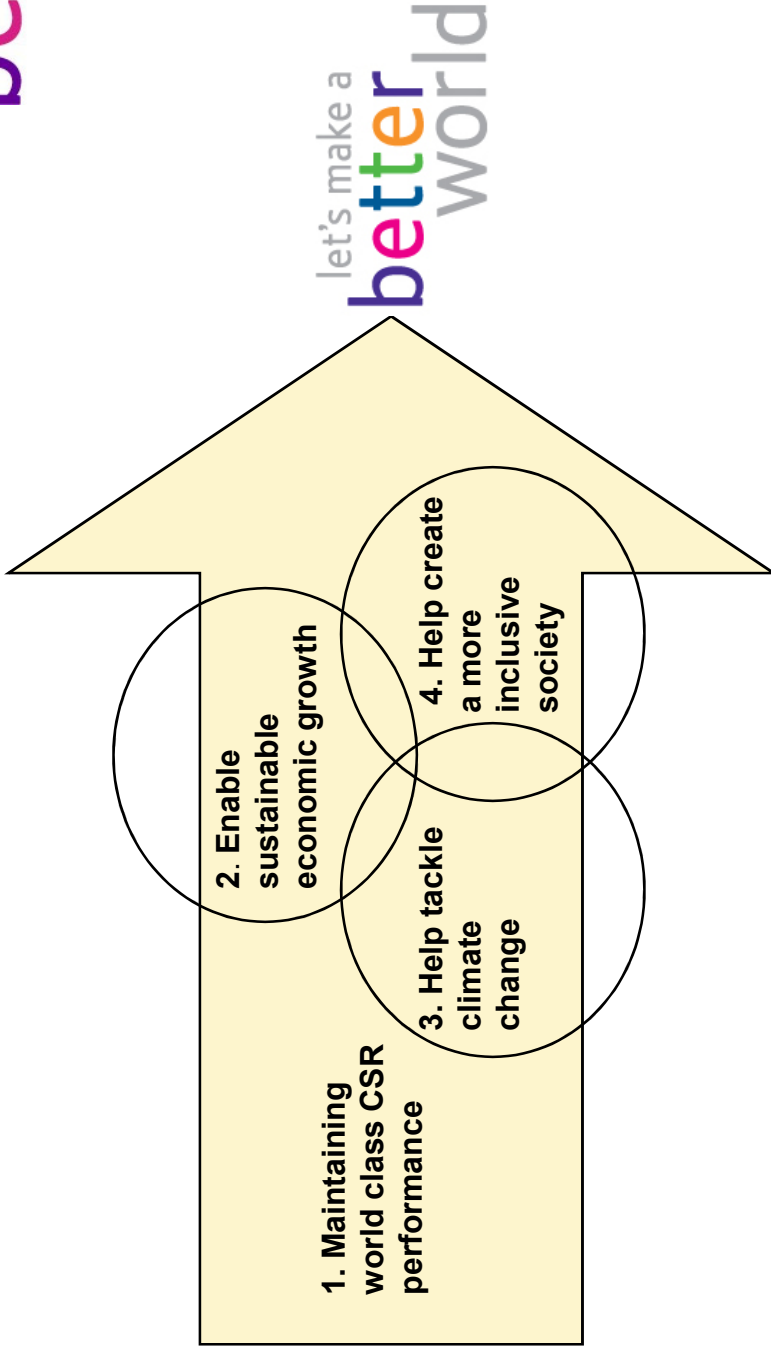
The BT Estate – Facts and Figures

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Sector (tonnes CO2)	Current footprint	2016 footprint	BAU actions identified	% saving by 2016	2016 with savings
Estate	122,500t	143,000t	52,000t	36%	91,000t

BT and Sustainability

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“We are committed to contributing positively to society and to a sustainable future. This is part of the heart of BT.”

Adrian Hosford, Director Corporate Responsibility



BT's Environmental Targets

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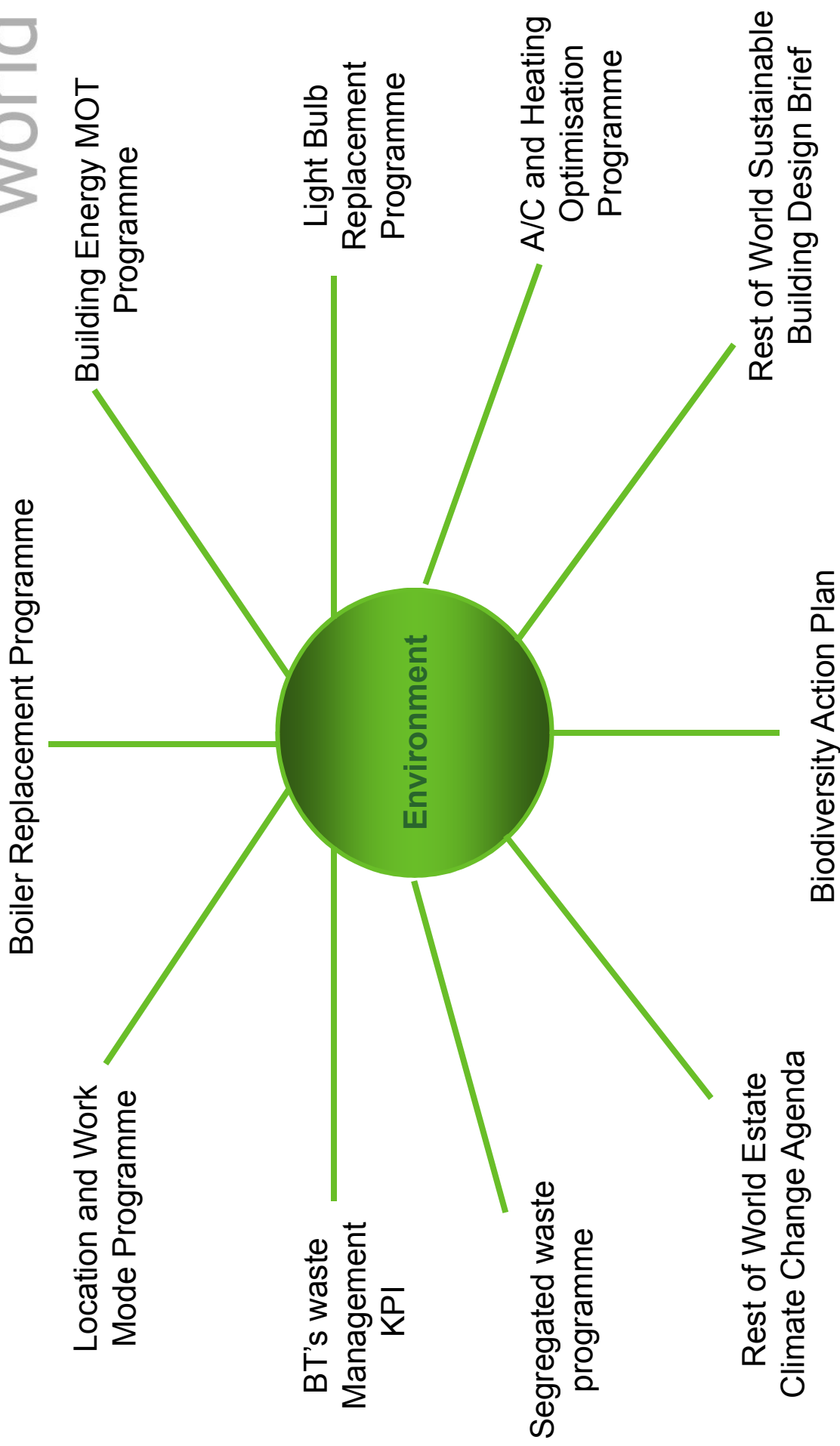
BT's Carbon Emission Reduction Targets

Energy Saving Campaign

Waste & Recycling

BTP Environment Activities 08/09

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Challenges

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1. **Finance** - zero/low cost initiatives
2. **Defra** - green energy tariff
3. **Employee engagement** - communication
4. **Size of estate / variety of buildings** - managing programmes globally
5. **Maintaining our position** - new competition
6. **Core Business** - data centres
7. **ICT Carbon Footprint** - harness technology

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Questions